# HOW TO DEVELOP EVENT APPS



# How to Develop Event Apps

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# 1. Introduction

Gemini has lots of features built in, which you can explore in our <u>docs</u>. However there are times when you need something to work very specifically to your requirements in which case you can create your own apps using the Gemini App Framework.

This guide will show you how to create and deploy a basic Gemini event app.

Event apps allow you to subscribe to <u>Event Listeners</u> and have the event apps invoked when something happens. We will implement an *IlssueBeforeListener* allowing you to modify or work with the data **before** Gemini completes an action.

You can find a link to a list of event apps with source code in section <u>References</u>.

Gemini Administrators can enable or disable event apps.

	Templates	Projects	People	Ticketing	Rules & SLA	Apps	System			
	» Enable and disable	Gemini event based	d apps.							
Event Apps									Search:	
Timer Apps	Title		Description							Enabled?
Timer Apps	Active Directory		Manage Active I	Directory attribute mapp	ings to Gemini custom field:					No
	Assign Resource Chang	Assign Resource Change Status		Automatically set status to assigned (2nd item in status list) when you assign a resource					No	
Changelog	Auto Follower		Automatically a	dds the item creator and	resources as followers					No
	Auto Open Closed Item	1	Automatically of	pens closed item when it	is updated					No
Checklist	Breeze Manual Ticket Notifier		Sends acknowle	Sends acknowledgement emails for manually created tickets				No		
Flowdock Connector		Push item creat	Push item created/updated notifications into the Team Inbox				No			
ocStore	Original Time Estimate Saves the original estimate							No		
	SLA		SLA				Yes			
	Slack Integration		Provides slack integration by posting updates to gemini to a channel in slack.				No			
lowdock Connector	User Created Alert		Sends an email to the Gemini administrator when a new user is created				No			
	Showing 1 to 10 of 10	entries						First Pre	vious	1 Next L
Repeater								rise Fie		ext

# 2. Create Project

Open Visual Studio and download our project template *Gemini Event App Project Template* from Tools -> Extensions and Updates -> Online. Close and open Visual Studio again in order to select the new template from File -> New -> Project -> Visual C#. Enter a *Name* and *Solution name* and make sure you rename the files EventApp.cshtml, EventApp.css and EventApp.js to the Solution name.

# 3. Structure

The new template will create a project with the following structure.

Solution 'EventApp' (1 project)

- ▲ C# EventApp
  - Properties
  - References
  - 🔺 🚄 libs
    - 🗋 7za.exe
    - Countersoft.Foundation.Commons.dll
    - III Countersoft.Foundation.Contracts.dll
    - Countersoft.Gemini.Commons.dll
    - Countersoft.Gemini.Contracts.dll
    - Countersoft.Gemini.dll
    - III Countersoft.Gemini.Extensibility.dll
    - log4net.dll
    - 🖶 app.manifest

EventApp.cs

<u>Libs</u>

Contains all relevant DLL's the app uses.

### <u>Manifest</u>

The app.manifest file describes your app.

### 4. App.Manifest

The manifest file describes your app and is used during deployment.

```
1 ⊡<app>
        <guid>3BEC6D0C-3FBD-41BF-B487-C1EAEADCB4C2</guid>
 2
 з
        <name>EventApp</name>
 4
        <description>EventApp Description</description>
 5
        <version-major>1</version-major>
 6
        <version-minor>0</version-minor>
 7
        <version-patch>0</version-patch>
        <publisher>Someone</publisher>
 8
 9
        <released>2014-08-19T11:31:00Z</released>
         <debug>true</debug>
10
11
    </app>
```

Option	Description	
GUID	Globally unique identifer (GUID) for your app	
Name	Application title displayed in Screen setup for Administrators to identify your app	

Description	Brief description of the application
Version Major	Semantic versioning for your app
Version Minor	
Version Patch	
Publisher	Name of the organization/individual who owns the app
Released	Date the app was released
Debug	Can be <i>true</i> or <i>false</i> . When <i>true</i> app is not cached and can be changed on disk (useful during development)

# 5. Attributes

Set attribute's to describe your app.

```
19 ⊡ namespace EventApp
20 {
21 [AppType(AppTypeEnum.Event),
22 AppGuid("3BEC6D0C-3FBD-41BF-B487-C1EAEADCB4C2"),
23 AppAuthor("Countersoft"),
24 AppName("EventApp"),
25 AppDescription("EventApp sample description")]
```

#### Attributes

Option	Description
АррТуре	The type of app i.e. Widget, Event, Timer etc.
AppGuid	Globally unique identifier (GUID) for your app
AppAuthor	Your name
AppName	Application title displayed in Screen setup for Administrators to identify your app

AppDescription	Brief description of the application
----------------	--------------------------------------

# 6. Project Setup

- a) Replace all Countersoft DLL's in the libs folder with the latest Gemini DLL's from your %Gemini%/bin installation folder.
- b) Open EventApp.cs and change the namespace, class name and all other references from *EventApp* to something unique. Use a name relevant to its function.
- c) Replace the AppGuid with a new GUID. AppGuid is used in several places so do a Search and Replace.

Open the app.manifest and make sure the Guid is changed to the AppGuid. You can change the name and description as well. Leave the debug property as "true" for as long as you are developing your app. Change it to "false" when the app is ready to go live.

### 7. Event Listener

If you wanted to modify the issue before it was created, then you would add your logic to the method *BeforeCreateFull*.



You can add more listeners by separating them with a comma. When you add a new listener, right click on it and select 'implement interface' to implement the methods. You can find a full list of listeners <u>here</u>.

### 8. Services

You can access the current issue via *args.Issue*.

Here are some important services the IssueEventArgs (*args.Context*) provides you with. The services offer methods to retrieve, create, update and delete items.

Name	Description
ProjectTemplates	Provides access project templates
Projects	Provides access projects
Issues	Provides access issues
Users	Provides access users
CustomFields	Provides access custom fields
NavigationCards	Provides access workspaces
Meta	Provides access meta data (status, priority etc.)

### 9. Deployment

Apps are deployed to the App\_data/Apps folder which is located where you installed Gemini on your web server.

- UIApp-774C1984-CE45-4601-A8CC-87757E879129
- User\_Created\_Alert-034543A3-27D2-442A-A061-1BF6B57C34EC
- Zombie-2E736C46-B722-4163-8413-B8BEE42A0CAB
- ] AssignResourceChangeStatus.zip
- AutoFollower.zip
- AutoOpenClosedItem.zip

ZIP files are the packaged apps and the folders are deployed apps.

- a) We use Post-Build Events in the project to generate the ZIP file. Build your solution and you should find your app's zip file in the bin/target directory.
- b) Stop your Gemini application pool and copy the ZIP into %Gemini%/App\_Data /apps
- c) Start your Gemini application pool and this should extract the content of the ZIP into a folder

The app should now be available in Gemini. Make sure all relevant permissions are assigned for the app in Customize -> Apps -> AppName and also enable the app in Customize -> Template -> Process screens.

When you re-deploy the app then make sure the app's ZIP file and the folder are deleted from %Gemini%/App\_Data/apps before you copy in the new ZIP file.

# 10. References Examples

Complete list of Event listeners. <u>http://docs.countersoft.com/event-listeners/</u>

Several Gemini app examples with source code <a href="http://countersoft.github.io/">http://countersoft.github.io/</a>

Docs <a href="http://docs.countersoft.com/developing-custom-apps/">http://docs.countersoft.com/developing-custom-apps/</a>